Digital Industry Academy

How to join an e-learning session | V5

siemens.com/digital-industries

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Requirements for joining from a PC device
Step1_Computer setup

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- ✓ <u>You don't need to install any program on your PC</u>

- ✓ Connect both headset and microphone to your PC, as you normally would do for attending to online conferences.

- ✓ Be sure no other programs that could heavily affect network data traffic are running at the same time (software updates/patches download, upload/download to or from FTP servers and/or web sites, YouTube streaming, ecc.)

- ✓ Avoid Wi-Fi connection if possible: always prefer a wired network connection for counting on the max available bandwidth.

- ✓ A fiber ADSL connection with medium speed performances is recommended. Using an analogic connession could penalize streaming quality.
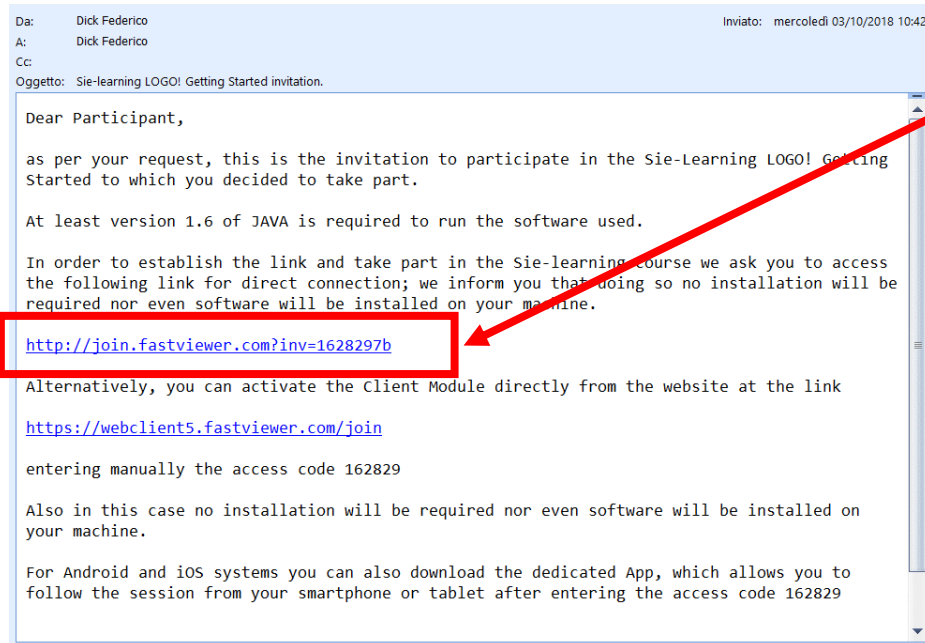
Participant actions for joining from a PC device
Step2_Client module download

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<div style="background:yellow;border:2px solid orange">

You don't need to install any program!

</div>

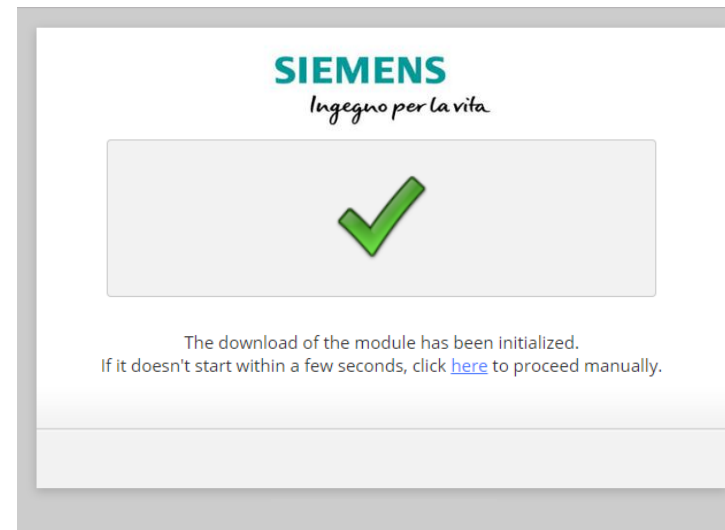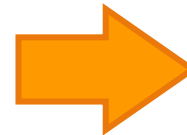**1** You get an email invitation from the address
RC-IT TechSupport_001 (*)
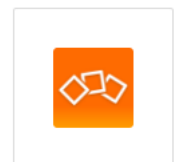(techsupport_001.rc-it@siemens.com)

Da: Dick Federico	Inviato: mercoledì 03/10/2018 10:42
A: Dick Federico	
Cc:	
Oggetto: Sie-learning LOGO! Getting Started invitation.	

Dear Participant,

as per your request, this is the invitation to participate in the Sie-Learning LOGO! Getting Started to which you decided to take part.

At least version 1.6 of JAVA is required to run the software used.

In order to establish the link and take part in the Sie-learning course we ask you to access the following link for direct connection; we inform you that doing so no installation will be required nor even software will be installed on your machine.

http://join.fastviewer.com?inv=1628297b

Alternatively, you can activate the Client Module directly from the website at the link

https://webclient5.fastviewer.com/join

entering manually the access code 162829

Also in this case no installation will be required nor even software will be installed on your machine.

For Android and iOS systems you can also download the dedicated App, which allows you to follow the session from your smartphone or tablet after entering the access code 162829

2 Click on the link

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✓

The download of the module has been initialized.
If it doesn't start within a few seconds, click here to proceed manually.

3 Download the application

FastClient_i_1916597e.exe

(*) The sender email address should be a different one, according to the trainer location

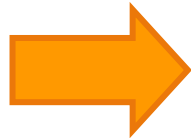# Participant actions for joining from a PC device
Step3_Start client module

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In order to step into an e-learning session you must accept user's terms and conditions

4

Start Client module

FastClient_i_1916 597e.exe

Terms and conditions of use of SITRAIN Sie-learning service

In order to activate the Sie-learning session to which you have registered, it is essential that the computer with which the connection will be established has access to the Internet.
The software used for the remote connection does not require installation and establishes a 256-bit AES encrypted connection, in compliance with the DIN ISO / IEC 25051: 2006 and PPP 13011 standards.
The connection will be via a server located in the European territory and will not entail additional costs to those normally incurred for connection to the Internet.

It will always be free to terminate the remote session at any time by closing the window of the remote connection program with the Windows command in the upper right corner of the window or by operating on the STOP symbol of the program.

The use of the Sie-learning service means that the display of the desktop of the Siemens computer used to deliver the course will be transferred to you. In order to help you more effectively with the use of the remote connection platform, it may also be necessary or useful for our technical staff to request authorization to view your computer.
If this event occurs, we urge you to make sure that Siemens personnel can not view confidential data, whether personal, business or linked to industrial patents, during the remote connection session; where it is not possible to avoid that Siemens personnel have visibility on this type of confidential information, it is required to inform us in good time and in any case before being granted permission to view the desktop of your computer. In this case it is necessary that the session of Sie-learning is interrupted until the signing of a confidentiality agreement and non-disclosure of data (NDA, Non-Disclosure Agreement).

The interactivity of the Sie-learning session provides that, in addition to viewing the desktop of the Siemens computer used for the delivery of the course, you can also take the remote control in order to put into practice what you just learned and practice with the equipment demos connected to it, subject to authorization by the teacher.

In this regard, we inform you that although the safety of the equipment that will be controlled by you and the safety of people, things and the surrounding environment will be under the full responsibility of the Siemens personnel to protect them, you will still be invited to consider your role as an active part of control by ensuring:
• your physical presence in front of the computer for the entire duration of the control phase.
• your complete attention and willingness to follow the instructions of our staff, stating that the

Print   **5**   Agree   Decline
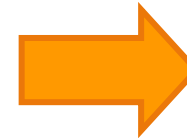
6

Both participant's user interface and trainer's shared contents are shown

STOP

SIE-learning 4.0

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LOGO! Getting Started

▶ Chat
▶ Archivio dei file
▶ Video
▶ Audio
▶ Messaggi log

PC connection has been successfully done
You're in: enjoy your e-learning experience!

Requirements for joining from a smartphone or tablet
Step1_Smartdevice setup

1 Install iFastViewer App for iOS from Apple Store
https://itunes.apple.com/de/app/ifastviewer/id375978346?l=en&mt=8
or from Google Play for Android based devices
https://play.google.com/store/apps/details?id=com.fastviewer&hl=en

Set App parameters by selecting alternative server and by typing the IP address as shown in the picture.
This input must be performed once only: setting will be permanently stored in the App.
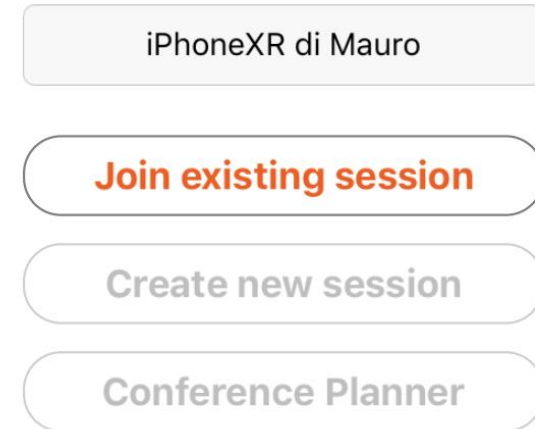Note: this parameter can be found in Settings ► iFastViewer menu for iOS devices
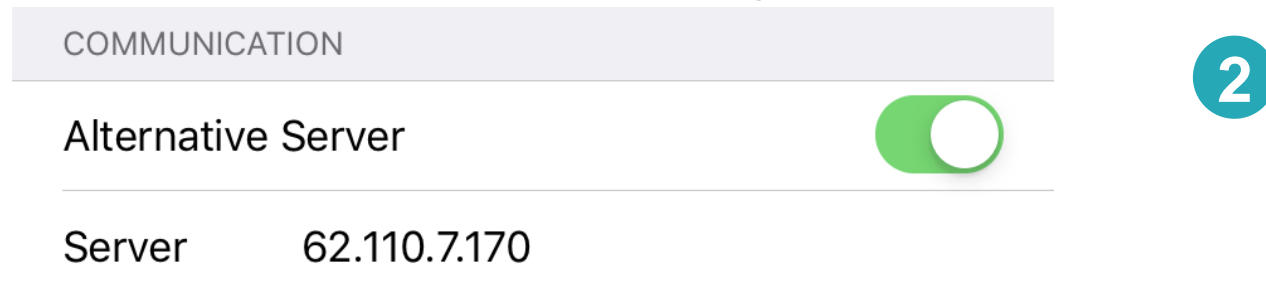
2

COMMUNICATION

Alternative Server

Server   62.110.7.170

Requirements for joining from a smartphone or tablet
Step2_App starting

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iPhoneXR di Mauro

Join existing session

Create new session

Conference Planner

You must enter your credentials in settings to create new sessions

(3) Launch the App, input the name you want the trainer will see you and tap **Join existing session**

Please enter a session number to participate in an existing session.

Session Number

By the next screen you will be asked to input a session number: type the same one you got via invitation email (see page 3).

(4)

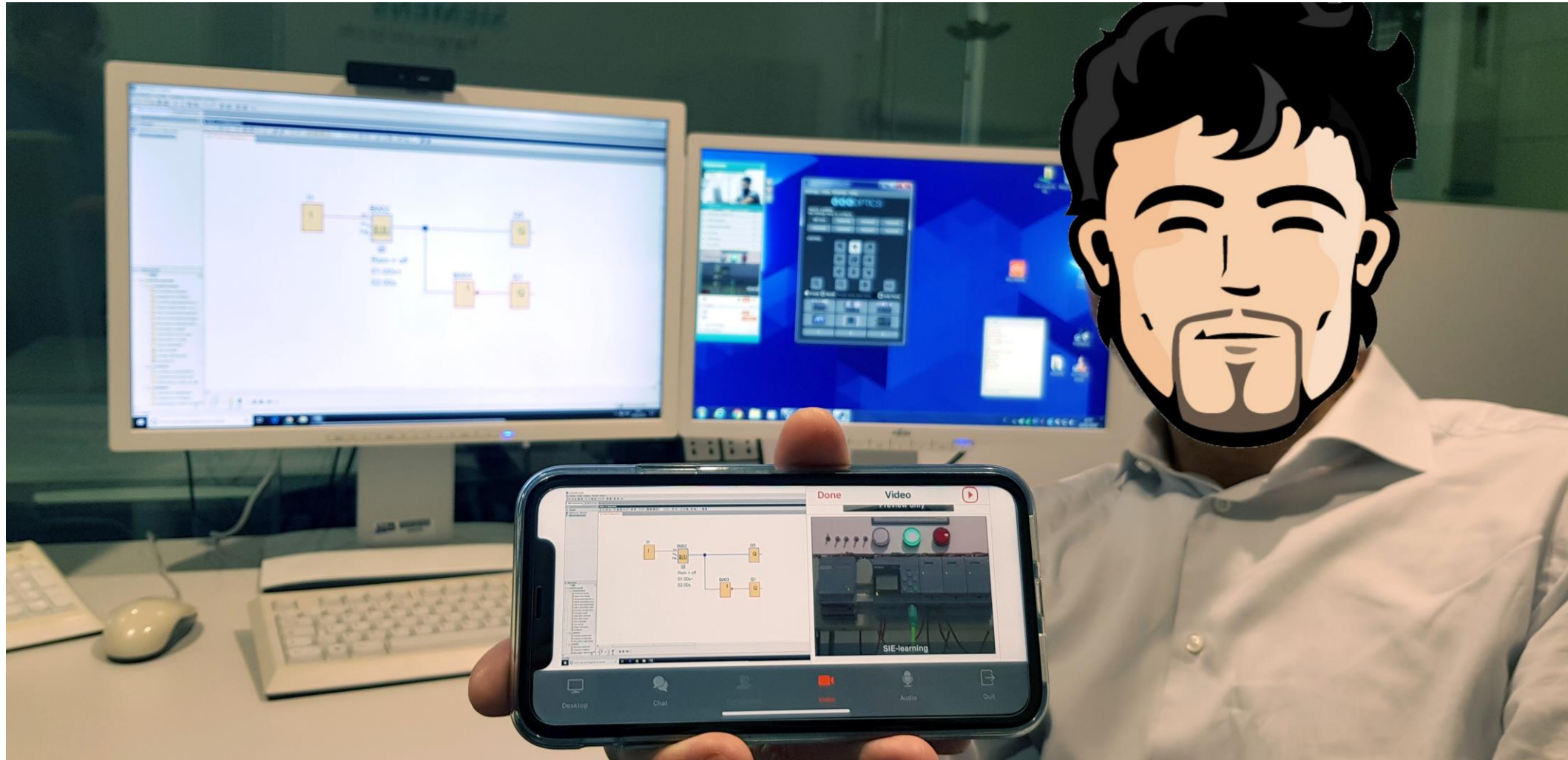# Requirements for joining from a smartphone or tablet
Step2_App starting

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5 Accessing via smartphone/tablet is not subjected to user's terms and conditions acceptance and this is due to the matter the device you're using for accessing the session isn't a PC.

6 Switch on audio by allowing the App to get access to both the mic and the speakers of your smartdevice.

Session 123456 Sending:

Done   Audio

On   Off
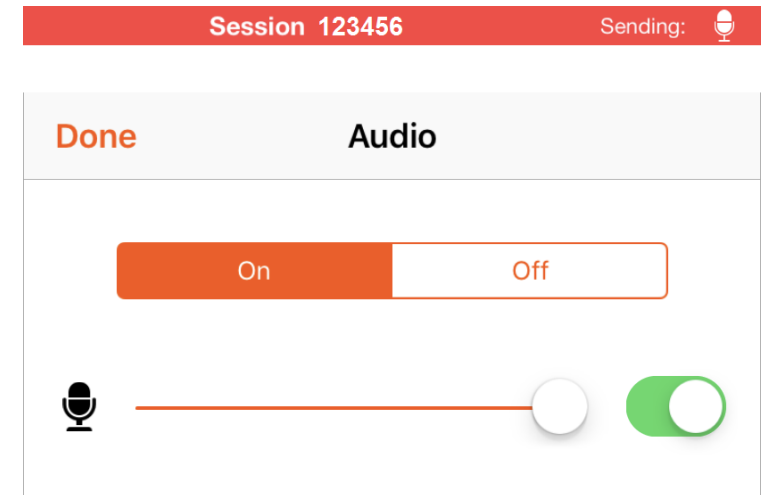
Smart device connection has been successfully done
You're in: enjoy your e-learning experience!

The e-learning by Siemens is named SIE-learning
Watch the trailer: it's on YouTube Siemens' channel!

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https://youtu.be/xzuzBXbac-Q?list=PL6D2D2A1F8B78E2FA

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Digital Industry Academy – SITRAIN Italy

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Siemens SpA, Digital Industries

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